

# CERTIFICATE

(PLEASE PRINT THIS ON LETTERHEAD)

This is to certify that

M/S. HIGHLY COMPONENTS PVT LTD  
 B-36/6, G.T. Karnal Road, Industrial Area,  
 Delhi-110033, India.  
 Ph: 011-5680580; Fax: 011-27461984  
 Email: [sales@pirsensors.com](mailto:sales@pirsensors.com); [highlycomponents@bol.net.in](mailto:highlycomponents@bol.net.in)

have supplied PIR Motion Sensors/ Energy Saving Sensors to us. The performance of the Sensors and order execution / after sales service rendered by the Company is satisfactory.

For Shree Cement Ltd

*For Shree Cement Ltd.*

*Authorized Signatory*  
**Authorized Signatory**  
 (WITH COMPANY STAMP)

## CUSTOMER FEEDBACK FORM

### Customer Information

Name: <i>Ram Nishant Jaisoo</i> Company: <i>Shree Cement Ltd.</i> Address: <i>Bangur Nagar          BEHAR - 305901</i>	Email: <i>psarm@shreecement          Ltd. Com</i> Telephone: <i>663340 (01462)</i> Fax: <i>01462-228117</i> Date: <i>12-10-10</i>
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In order to improve our Quality & Service, kindly fill in the following table & fax or send scan copy back to  
 M/S. HIGHLY COMPONENTS PVT LTD  
 B-36/6, G.T. KARNAL ROAD, INDUSTRIAL AREA, DELHI-110033  
 PH: 91-11-45680580; FAX: 91-11-27461984  
 Email: [highlycomponents@bol.net.in](mailto:highlycomponents@bol.net.in) ; [sales@pirsensors.com](mailto:sales@pirsensors.com)

Sr. no.	Features	Excellent	Good	Satisfactory	Poor
1	Our Marketing Approach	✓			
2	Response to your queries through phone / email / fax.	✓			
3	Product Quality	✓			
4	Performance of Product	✓			
5	Order Execution / Delivery of Order	<i>Highly</i>			
6	After Sales Service	<i>Good</i>			

How would you rate the OVERALL quality of the services provided by HIGHLY COMPONENTS PVT LTD?

Excellent
  Good
  Average
  Poor

Your suggestions (if any) for improvement in the quality of our services:

*Nothing*

For Shree Cement Ltd

*For Shree Cement Ltd.*  
**Authorized Signatory**  
 (with stamp)  
*Authorized Signatory*

*Thanking you for sparing your valuable time in helping us to serve you better!*